



We are the Storytellers

The stories that otherwise would not be told

Dear Reader,

As a small non-profit publishing house, we have limited ability to fight larger conglomerates. Social media is one of the only platforms we can use to combat attacks on the literary arts whether direct or indirect.

As such, after a year of ongoing issues and a blatant disregard from Amazon to resolve issues, we feel compelled to post the following statement. We recognize that this may result in additional problems with Amazon, but feel we have no choice given the multitude and breadth of problems we have encountered over the past year.

Amazon has been indirectly attacking authors and publishers who do not publish via their KDP print on demand service. [NOTE: Journey Institute Press DOES publish books via KDP, there are circumstances where this is not possible, for example: trim sizes KDP does not offer, hardback books—because KDP does not offer dust jackets on hardcover printing—etc.]

In these circumstances, Amazon does not provide access to books published outside of KDP, often labeling them as “currently unavailable” or “out of stock” with notes stating they do not know when these books will become available again.

This, despite every other bookstore in the world having stock and having the books available because the books are print on demand and thus “always available”.

Another practice Amazon has taken is not having the book cover image available for *months* after a book is published, again this despite every other online retailer having both the book and book image on their sites.

Finally, Amazon has recently implemented the practice of offering books for ‘pre-sale’ prior to the publication date of the book, but if little to no book pre-sales occur, they simply drop the book altogether. This allows third-party so-called ‘book resellers’ and ‘used-book distributors’ to mark up their copies of the book and use the Amazon platform to sell the books at extreme mark-ups. (this still benefits Amazon as they get a % of those sales).

Journey Institute Press has begun offering all of our author’s our books directly to readers via distribution direct from our printer, thus bypassing Amazon altogether. This has the additional advantage of giving the author more royalties.

If you would like to purchase the book from an online retailer, we **HIGHLY** recommend using Barnes & Noble or your local bookstore.

In gratitude,

Journey Institute Press